## Separate yourself from the competition with





## + Relief from IRS Audit or Inquiry Headaches

Protection Plus can help relieve the anxiety that results from receiving an inquiry from the IRS! With a simple phone call, your client will receive the assistance they need from one of our experienced audit assistance professionals. We work directly with your client and the IRS to bring the matter to resolution and we will keep you updated on any correspondence as the case is being processed.

#### + Tax Credit and Form Assistance

Protection Plus works to get denied credits such as EIC, Child, and Education Credits funded and we assist in resolving rejected ITIN (W-7) applications. We also cover Schedule A, Schedule C, and Schedule E at no additional charge.

## + IRS Identity Theft Assistance

Protection Plus will assist members who experience problems in filing their tax return due to a suspected identity theft incident by interacting with the IRS on the taxpayers behalf. We will assist in completing all required paperwork to be submitted to the IRS and getting their tax return successfully filed. We also assist in obtaining an IRS Identity Protection PIN to prevent a future event.

## +\$2,500 Guarantee

Participating tax preparers' services are guaranteed, providing their clients with peace of mind. If a legitimate preparer error is made during the filing of a tax return, the taxpayer will be reimbursed for the consequent taxes, penalties or interest up to the first \$2,500\*.

#### + Tax Debt Relief

Protection Plus is now offering help with taxpayers who owe tax debts to the IRS. When additional taxes, penalties, and interest are assessed, working with the IRS can be a confusing and stressful experience. At no extra charge, our staff will work with the taxpayer for a resolution to their debt.

## Protection Plus covers your customers return for 3 full years!

\*Subject to the terms, conditions, limitations and exclusions outlined in the Tax Reimbursement Program Terms and Conditions. An insurance policy has been issued to the participating tax preparers backing this guarantee and the designated administrator will reimburse taxpayers on behalf of the tax preparer. Not available in SD, TN, WY and Puerto Rico.

# **IDENTITY THEFT PROTECTION**

For a full year from the date of enrollment, Protection Plus Members have 24/7, 365 days per year access to Identity Theft Restoration Advocates who will provide comprehensive, personalized recovery services for identity theft incidents. Our unique identity theft solution provides Protection Plus members with all the components necessary to restore identity and prevent future incidences of identity theft. All work done on member's behalf is performed by qualified Privacy Advocates. Identity Theft solutions include the following.

## **Identity Theft Restoration Services**

Upon notification of an identity theft incident, Privacy Advocates will:

- Consult with members to determine the severity of the theft
- Prepare and overnight a customized, pre-completed, state specific "ID Recovery Kit™"
- Contact all three credit reporting agencies and obtain a free credit report
- Place fraud alerts on member's credit records and obtain a list of creditors involved with the fraud
- Notify the appropriate bank or agency if other forms of identification (such as an ATM card, driver's license, social security card, or passport) were stolen or are missing, so that appropriate action can be taken and new forms issued
- Notify local authorities of the incident and help members obtain necessary reports
- Assist with interpreting credit reports
- Provide daily credit monitoring from all three bureaus for six months to help prevent any further fraud

## **IRS Identity Theft**

Identity Theft is a major problem during tax season when unsuspecting taxpayers can have their tax returns stolen via identity fraud. Protection Plus will assist Members with filling out the paperwork that the IRS requires in order to get their return successfully filed and protection against future events.

Protection Plus assists taxpayers in the event that the IRS holds a taxpayer's return for Identity Theft for any of the following reasons:

- Duplicate SSN previously filed
- Preparation office redirection of funds.
- Stolen refund check.

Protection Plus will assist Members who experience problems in filing their tax return due to a suspected identity theft incident in the following ways:

- Interact with the IRS on your behalf
- Assist in completing all required paperwork to be submitted to the IRS
- Assist in getting their tax return successfully filed
- Assist in obtaining an IRS Identity Protection PIN to prevent a future event

Once it is determined by the IRS that the taxpayer has a justifiable claim, they will be issued a PIN number that the taxpayer must use to file their tax returns moving forward. Others will be prevented from filing a fraudulent tax return in the Members name without the IRS Identity Protection PIN.

